



BAYSIDE UNITED FOOTBALL CLUB

ABN: 46 735 951 619
34 Andrew Street
Lota, QLD 4179

Refund Policy

This policy is designed to ensure consistent refund procedures throughout our organisation and to provide clarity to our members.

A refund or partial refund of fees paid will be provided under the following conditions:

If BUFC cannot place a player in a team:

A full refund of all club membership/registration fees will be given, but this only applies if the club is unable to assign the player to a team.

If a player has been registered but has not participated in an official Club training session or match (including FB grading matches):

A refund of fees will be offered, excluding:

- \$50 club administration fee
- Cost of any kit issued
- Any other expenses incurred by the club on behalf of the player

If a player has participated in an official Club training session or match (including FB grading matches):

A partial refund will be provided, after deducting the following from the relevant registration fee:

- \$50 club administration fee
- Cost of any kit issued
- Associated governing body charges*
- Any other expenses incurred by the club on behalf of the player
- For players on payment plans, refunds will be based on the amount paid to date, minus the applicable charges mentioned above.

Please note, if a player has committed to a team by:

- Accepting a place in a team
- Beginning training with the team
- The cost of any kit ordered for that player, regardless of whether it has been provided, will be treated as an expense incurred by the club and will not be refunded.

Any exceptions to this refund policy must be submitted in writing for review at the next Committee Meeting.

*For information on the refund policy related to affiliation fees, please refer to the Football Queensland and Play Football websites. The refund provided by the club will be based on the refund the club receives for a player's affiliation fees.